

Den Digitale Hotline

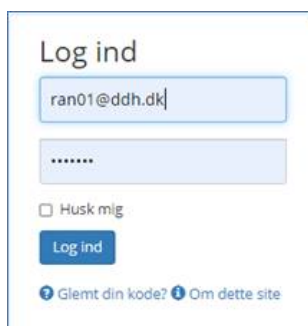
Den nye integration mellem Puzzel og Selvbetjening.nu

”Log på”-procedure

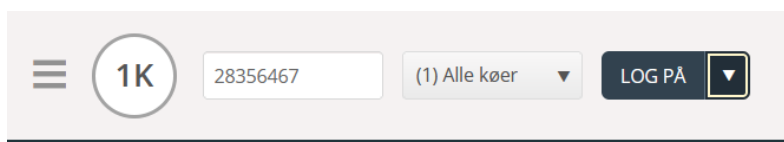
1. Gå ind på siden Agent.puzzel.com
2. Log på Puzzel – samme customernummer, brugernavn og adgangskode som normalt – customer-nummer er 25538

The image shows the login interface for the 'puzzel.' system. At the top is the 'puzzel.' logo with the tagline 'Solving Customer Interactions'. Below the logo are three input fields: 'CUSTOMER' with the value '25538', 'USERNAME' with the value 'Ran01', and 'PASSWORD' with masked characters '*****'. Below these fields is a link that says 'Need new password | Unblock account'. At the bottom is a dark 'SIGN IN' button.

3. Log Selvbetjening.nu – samme brugernavn og adgangskode som normalt

The image shows the login interface for 'Log ind' on Selvbetjening.nu. It has two input fields: the first contains the email 'ran01@ddh.dk' and the second contains masked characters '*****'. Below the fields is a checkbox labeled 'Husk mig'. There is a blue 'Log ind' button. At the bottom, there are two links: 'Glemte din kode?' and 'Om dette site'.

4. Knappen ”Log på” logger din telefon på

The image shows a mobile application interface for logging in. On the left is a hamburger menu icon. Next to it is a circular badge with '1K'. To the right is a text input field containing '28356467'. Further right is a dropdown menu showing '(1) Alle køer'. On the far right is a dark button labeled 'LOG PÅ' with a small downward arrow icon.

”Log af”-procedure

1. ”Drop down”-knappen der viser ledighed -> Log af
2. Luk browseren