

KOMP Cases Stories - Who & Why



This document serves the purpose of providing case stories from municipalities and institutions in Norway using KOMP.

CASE 1

Customer: Kongsvinger municipality, Norway (approx. 20 000 residents)
Target user: Mentally & physically disabled persons using the municipality's public service

Challenge:

The municipality offers service to mentally & physically disabled persons with different backgrounds. The users all have in common that they are in constant need and search for social contact with their families who live far away. The municipality has limited opportunities for physical visits and social activities, in particular for users who live far away on their own. These users often sit at home for 8-9 hours a day with no interaction with other people. Therefore, the municipality saw a critical need to have better communication than only via telephone calls. The municipality wanted to be able to encourage social and physical activity in a caring and voluntary way.

Why KOMP:

- Easy to physically setup and secure in an institution
- Easy enough to operate for the users
- The possibility to involve relatives actively
- Service provider can make video calls, make sure users are feeling fine and encourage to do different activities
- Encourage desired behavior over digital device

Scope:

Pilot with 6 KOMP (6 month paid rental). 2 KOMP for young boys in an institution for mentally & physically disabled persons. 2 KOMP for adults with a personal apartments in a staffed care facility. 2 KOMP with adults living alone in private homes far from the city center and far from social activities.

CASE 2

Customer: Regional cooperation with 3 municipalities in Ringerike, Norway (40 000 residents)
Target user: Exercise, social welfare and safety for seniors

Challenge:

The municipalities have different target groups they wish to offer KOMP to. One target group is elderly people who are in rehabilitation and who have to commute to their regular training classes several times a week. Not only is the journey itself physically demanding but the municipality wishes to facilitate training classes at home via KOMP. The municipality also recognise the value of providing a digital tool for the senior's family. Seniors who live alone in their private home are able to get

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connected with relatives in a new way via KOMP. The family can actively take part in the senior's everyday life, give the senior increased attention and quality of life and contribute to the senior staying longer at home. For demented seniors telephones that need to be charged, unlocked and that have several buttons are difficult to handle. The municipality feels that via KOMP they can call the elderly to get in touch with the senior if an alarm has passed in their home.

Why KOMP:

The first communication tool that is simple enough for the most senior people in the municipality. Better at involving both family and friends. Facilitates contact and communication without the senior having to "push" any button. Enables remote exercise and consultations.

Scope:

10 KOMPs bought as a joint purchase.

CASE 3

Customer: Signo Konow Senter (care home owned by Signo Foundation), Norway

Target user: Seniors with greatly impaired hearing and vision, or deaf and dumb users

Challenge:

The Signo Konow Center currently operates a nursing home for the target group, a resident for deaf with development impairment and home services for elderly deaf in the immediate area. They see that loneliness is often greater and more challenging for them.

This has different causes: 1) Distance to the family is often high. Many have moved away from home early to attend a special school (deaf school) and live in the school area for the rest of their lives. 2) Communication with networks, family and others becomes very difficult when hearing and sight fail. Misunderstandings often occur, irritation occurs (on both sides) and social activities becomes less as the condition worsens. Communication is therefore the most important thing for the center when a new deaf or deafblind resident moves in. However, they have missed a tool that allows and facilitates communication without the family and network being physically present.

Why KOMP:

Technological developments in telecommunications and data have in recent years had an explosive development. Unfortunately, however, this development still has not helped solve the challenges and issues constantly faced by the residents at Signo Konow Senter. One of the reasons is that today's smartphones, tablets and PCs are to a small extent geared towards the elderly with extensive visual and / or hearing loss. Also, it is often very difficult for residents using sign language to hold the mobile device in their hand while they communicate. The same group also have great challenges reading sign language on small or medium sized screens. Finally, the target group has limited competences related to the new technology as compared to other groups of seniors.

Scope:

Pilot with 2 KOMPs bought for seniors with greatly impaired hearing and vision in the care home.

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CASE 4

Customer: ITparken - Local retail store in Jørpeland, Norway

Target user: Seniors and other users who want to be included and communicate more

Challenge:

The opportunity to offer customers in their store innovative and norwegian technology that solves real challenges - especially the lack of family communication across generations.

Why KOMP:

ITparken has previously had customers visiting and actively searching for technology that is very easy to use. Technology that they could bring home to their grandmother and grandfather without having to explain to them the “world of technology”. Customers in the store have been searching for a tool that did not require passwords, updates, have pop up windows or might run out of battery. The store is located close to the Westcontrol factory, which means that the local community has a special relationship to Norwegian produced products that are assembled at the Westcontrol factory. With KOMP the store feels it is a frontrunner with an innovative and local product that solves a real problems - and that they are very proud of selling.

Scope:

Re-seller agreement with KOMP. Initial order of 5 KOMP.

For more information please visit: <https://www.noisolation.com/dk/komp/>

If you have questions around KOMP or if you want to start a pilot project please contact Head of Sales Operations, Christina Pedersen: pedersen@noisolation.com